

MEMBERSHIP APPLICATION - Partnership or Sole Trader
(Registered/Unregistered Business)



NOTE: Identification documents to verify particulars of the Partnership/Sole Trader must be provided as requested before we can process your application for membership. Being a mutual organisation, you must establish membership with us before you can access products and services obtained from a third party.

Identification Documentation Requirements

- An original or certified copy of the Partnership Agreement
- An original or certified copy of the Business Name Registration in the case of a Registered Business
- For a Sole Trader trading in their own name - individual identification documents

Membership Number:

PARTNERSHIP/SOLE TRADER DETAILS

Type of business:

- Partnership – Registered/Unregistered Business Sole Trader – Registered/Unregistered Business

Business Name: ABN:

Trading Name: (if applicable)

Country in which business was established:

ANZSIC Code: Industry:

Registered Address:

Suburb: State: Post Code:

Postal Address:

Suburb: State: Post Code:

Principal place of business:

Suburb: State: Post Code:

Contact Numbers: Work Mobile Home

Email address: Source of funds:

OWNERSHIP DETAILS

Please provide details of all owners below. Owners with 25% or more ownership must also complete the Beneficial Owners section.

If the owner is a company the Company Membership Application must also be completed.

Owner 1

Full legal name: % of ownership: %

Owner 2

Full legal name: % of ownership: %

Owner 3

Full legal name: % of ownership: %

If there are more than three owners, please attach additional page(s).

BENEFICIAL OWNERS

Please provide details of all individuals who own or control 25% or more of the business, either directly or indirectly. Each beneficial owner listed below must be identified under AML/CTF requirements

Beneficial Owner 1

Full legal name: Member/client Number:
Address (PO Box not acceptable):
Suburb: State: Post Code: Date of birth:
Contact Numbers: Work: Mobile: % of ownership: %

Beneficial Owner 2

Full legal name: Member/client Number:
Address (PO Box not acceptable):
Suburb: State: Post Code: Date of birth:
Contact Numbers: Work: Mobile: % of ownership: %

Beneficial Owner 3

Full legal name: Member/client Number:
Address (PO Box not acceptable):
Suburb: State: Post Code: Date of birth:
Contact Numbers: Work: Mobile: % of ownership: %

Beneficial Owner 4

Full legal name: Member/client Number:
Address (PO Box not acceptable):
Suburb: State: Post Code: Date of birth:
Contact Numbers: Work: Mobile: % of ownership: %

If there are more than four beneficial owners, please attach additional page(s)

ANNUAL REPORT & ANNUAL GENERAL MEETING NOTICES

As a member of SERVICE ONE Mutual Limited, you will receive notice papers regarding our Annual General Meeting. You can choose to receive annual reports about SERVICE ONE. They contain information on its financial position and performance, how efficiently it is being managed and about any financial risks it may face.

You are not obliged to complete this section but, if you do not respond we are not required to send copies of the annual reports to you. You can change your choice at any time by notifying us in writing. Your choice will remain a standing election until notice is received.

- Yes, I want you to send me annual financial reports.
 No, I don't want you to send me annual financial reports

COMMON REPORTING STANDARD (CRS) – COMPLETION OF ALL QUESTIONS IS MANDATORY

- Are any individual applicants residents of any country other than Australia or US? Yes – please complete the Foreign Tax Details form No
- Is the Entity created in any other country other than Australia or US? Yes – please complete the Foreign Tax Details form No
- Is the Entity Account Holder a Passive Non-Financial Entity? Yes – please complete the Foreign Tax Details form No

SERVICE ONE Mutual Limited ACN 095 848 598 (SERVICE ONE) is an agent of Bendigo and Adelaide Bank Limited (Bendigo Bank) ACN 068 049 178 AFSL/Australian Credit Licence 237879 in the distribution of SERVICE ONE Alliance Bank® branded products and services.

SERVICE ONE Alliance Bank® is a trade mark of Bendigo Bank.

Phone 1300 361 761 Post Locked Bag 1 DEAKIN ACT 2600 Email support@serviceone.com.au Web serviceone.com.au

FOREIGN ACCOUNTS TAX COMPLIANCE ACT (FATCA) – COMPLETION OF ALL QUESTIONS IS MANDATORY

- Are any applicants Citizens or Residents of the US for Tax purposes? Yes – please complete the Foreign Tax Details form No
- Is the Entity created in the US, established under the laws of the US or a US taxpayer? Yes – please complete the Foreign Tax Details form No
- Is the Entity a Financial Institution? Yes – please complete the Foreign Tax Details form No
- Are the controlling persons of an Entity Citizens or Residents of the US for Tax Purposes? Yes – please complete the Foreign Tax Details form No

For companies, trusts and partnerships a controlling person is an individual who is a shareholder, trustee, beneficiary, settlor or partner AND who owns 25% or more of the Entity, controls 25% or more of the voting rights including a power of veto, or holds the position of senior managing official of the Entity. For associations and co-operatives a controlling person is also an individual who is entitled to 25% or more of the assets of the Entity upon dissolution.

PRIVACY DISCLOSURE**1. Collection of your personal information**

We, SERVICE ONE Mutual Limited, acting as an agent for Bendigo and Adelaide Bank Limited (“Bendigo”), collect your personal information to assess your application, to provide you with the product or service that you have requested and to assess any future applications for products or services you may make to us or our related entities. Collection of some of this information is required by the Anti-Money Laundering and Counter-Terrorism Financing Act 2006. If you provide incomplete or incorrect information we may be unable to provide you with the product or service you are applying for.

2. Collection of personal information about third parties

We may need to collect personal information about a third party from you as part of this application. If we do this, you agree you will advise that person that we have collected their information, and that in most cases they can access and seek correction of the information we hold about them.

3. Use and disclosure of your personal information

We may use your personal information to perform our business functions (for example internal audit, operational risk, product development and planning). We may also use your personal information to confirm your details (for example contacting your employer to confirm your employment and income details).

We treat your personal information as confidential and only disclose it to others where necessary. For example, we usually disclose your information to organisations to whom we outsource functions such as mailing and printing houses, IT providers, our agents and specialist advisers such as accountants and solicitors. Other disclosures usually include joint account holders, account operators and account applicants, insurers, intermediaries and government authorities. Your information may also be disclosed to our related entities and joint venture partners where its confidentiality is maintained at all times.

4. Disclosure of personal information to overseas organisations

Some of the organisations we disclose your personal information to may be located overseas. Where an organisation is located overseas we will either take reasonable steps to ensure that it complies with Australian privacy laws or we will seek your consent to the disclosure.

5. Access to and correction of your personal information

In most cases you can gain access to and seek correction of your personal information. Should you wish to do so, or if you have any queries about your information, please contact us on 1300 361 761.

6. Direct Marketing

We may use your personal information to inform you about financial products and services that are related to those you have with us or other products and services we think you may be interested in. These may be products and services provided by us, our related entities or other entities we are associated with. If you do not wish to receive any marketing material from us you can mark the box below or call us on 1300 361 761.

I do not wish to receive marketing material from SERVICE ONE Mutual Limited

7. Privacy Policy

You should also read our Privacy Policy. Our Privacy Policy contains information about:

- how you can access and seek correction of your personal information;
- how you can complain about a breach of the privacy laws by us and how we will deal with a complaint;
- if we disclose personal information to overseas entities, and where practicable, which countries those recipients are located in. Our Privacy Policy is available on our website serviceone.com.au or by telephoning 1300 361 761.

BUSINESS SIGNATORIES (Authority To Operate)

NOTE: Any of the below signatories who are not member/clients of the Bank will need to complete the Application to Become a Signatory Form and be identified under AML/CTF requirements

Any future updates to signatories will require the completion of the Authority To Operate Form

Signatory 1

Full legal name: Member/Client Number:
Signature:

Signatory 2

Full legal name: Member/Client Number:
Signature:

Signatory 3

Full legal name: Member/Client Number:
Signature:

Signatory 4

Full legal name: Member/Client Number:
Signature:

HOW DID YOU HEAR ABOUT US?

Employer Family member Friend Radio Newspaper Website Other _____
Referred from/by _____

ACKNOWLEDGEMENT & SIGNATURE

The Partnership/Sole Trader hereby applies for a share in SERVICE ONE Mutual Limited. The Partnership/Sole Trader agrees to be bound by the Rules and Constitution of SERVICE ONE Mutual Limited.

Note: Membership confers rights and obligations under the Constitution of SERVICE ONE MUTUAL Limited, a copy of which you may obtain upon request.

The Partnership/Sole Trader consents to the collection, use, handling, disclosure and verification of personal information as required by the Anti Money Laundering and Counter Terrorism Financing Act 2006 (Cth), and AWA's Privacy Notice.

The details provided on this form are true and correct as at the date of signing.

The owners listed below have authorisation to open the membership on behalf of the Partnership/Sole Trader and have supplied the required documentation.

I/We also acknowledge that upon signing this declaration I/we agree to abide by the relevant Terms and Conditions and accept full responsibility for transactions conducted on my/our account by me/us and additional signatories nominated by me/us.

Full Name: _____ Signature: _____ / /
(Owner) Date

Full Name: _____ Signature: _____ / /
(Owner) Date

Full Name: _____ Signature: _____ / /
(Owner) Date

Office Use Only (Please tick each box to indicate all actions have been completed)

- | | | |
|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> Partnership Agreement collected | <input type="checkbox"/> TFN/ABN/ACN loaded | <input type="checkbox"/> No duplicate membership held |
| <input type="checkbox"/> Business Name Registration collected | <input type="checkbox"/> Signature/s loaded | <input type="checkbox"/> All positions/occupations have been loaded |
| <input type="checkbox"/> AML / CTF Identification requirements met for sole traders | <input type="checkbox"/> Declined marketing loaded | <input type="checkbox"/> ANZSIC Code & nature of Business loaded |
| <input type="checkbox"/> AML/CTF identification requirements met for all beneficial owners with 25% or more ownership or control | | |
| <input type="checkbox"/> AML Officer notified of PEP name and membership number (covers owners, beneficial owners & ATO's) | | |

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