

INTERNET/PHONE BANKING AMENDMENT REQUEST



Member No.:

Account No/s:

MEMBER DETAILS

TITLE MR MRS MS OTHER

GIVEN NAMES

SURNAME

ADDRESS ADDRESS LINE 1
 ADDRESS LINE 2
 SUBURB STATE POST CODE
 COUNTRY

PHONE HOME WORK MOBILE

EMAIL

AMENDMENTS—I would like to:

- Cancel my eLink (Internet/mobile banking) access Cancel my phoneLink (phone banking) access
Temporarily suspend my eLink phoneLink access from / / to / / or for logins (max 5)
 Have a new eLink Access Code issued Have a new phoneLink Access Code issued

REQUEST TO VARY EXTERNAL TRANSFER LIMIT (eLink only)

The default eLink external transfer limit is \$500 per account. If you are registered for One-Time Passwords the default limit is \$2,000, and you can request to vary this limit by completing the following details:

Request limit change to \$ from / / to / / OR until further notification

DECLARATION AND SIGNATURE

If I am having a new Internet/phone banking Access Code issued, I understand I need to access the system and change this to an Access Code of my choosing within a 24-hour period. If I am applying to have my external credit limit varied, I understand this is subject to assessment by SERVICE ONE and SERVICE ONE maintains the right to revert back to the default limit or remove eLink access if required. I understand I will be advised of the outcome of the assessment. I understand that in seeking an increase to my external transfer limit I accept that a higher limit may increase my liability in the case of unauthorised transactions. I agree to continue to adhere to Internet/mobile and phone banking terms and conditions.

Signature X

Print Name

Date / /

OFFICE USE ONLY

ID taken Application assessed - outcome: Approved Declined
Processed by:
 Member advised Client diary loaded
Checked by:

Service One Mutual Limited ACN 095 848 598 (SERVICE ONE) is an agent of Bendigo and Adelaide Bank Limited (Bendigo Bank)
ACN 068 049 178 AFSL/Australian Credit Licence 237879 in the distribution of SERVICE ONE Alliance Bank branded products and services.
SERVICE ONE also has arrangements with other third parties as detailed in the Financial Services Guide.

SERVICE ONE Alliance Bank branded deposits and loans are deposits and loans of Bendigo Bank.

SERVICE ONE Alliance Bank is a trade mark of Bendigo Bank.